

## **Amelia Moreno**

### **Qualifications**

Cambridge DELTA (Merit)  
Degree in TEFL  
Cambridge CELTA (A)  
LSE Diploma in Development Studies  
CAM Diploma in Communications

### **Profile**

Amelia's background in business development and marketing in a number of countries has given her first-hand experience of the challenges that a commercial multicultural environment can face. Having worked with all levels of management, including board directors and executives, she is able to relate to potential intercultural issues and work with individuals and organisations to provide realistic solutions.

For the last six years she has been working as a teacher, trainer, and facilitator with an incredibly diverse mix of cultures. This experience enables her to connect with participants and potential partners to develop their awareness of intercultural fluency, analyse and reflect on their own behaviour and the impact it can have, and equip them with different techniques to overcome often sensitive situations.

Her core strength is communication and the ability to respond to the needs of the people she is working with. As the ICF project lead and Master Trainer, she is responsible for promoting Intercultural Fluency in Qatar and for developing a robust partnership programme. She works with partners to provide tailored programmes that respond directly to the organisation's specific intercultural challenges and ensures their employees develop their own knowledge and practical working skills.

Amelia has worked extensively in Europe and the Americas in the commercial, education and not-for-profit sectors. She has collaborated with large multicultural organisations such as UNICEF, British Airways, Microsoft, Samsung and SKY. She has been working in Qatar for the last year both as a trainer and a teacher with a wide range of ages, cultures and people from different corporate backgrounds.

Amelia's training approach is to create an open and friendly environment, where participants feel comfortable sharing and developing their own skills. She passionately believes in the need for intercultural fluency and the benefits it can bring to both individuals and organisations. This passion is reflected in the energy-driven workshops she delivers and the consistent dedication she invests in The British Council's Intercultural Fluency programme.